



EARTH-CENTRIC, LLC
Sustainable Nature-Based Product Alternatives

EARTH-CENTRIC, LLC

6017 NE Sandy Boulevard

Portland, OR 97213-3962

Bus: (503) 281-0307

Bus2: (877) 281-0307

Fax: (503) 961-7968

Shipping Policies

As a national leading seller of biodegradable and/or compostable products, we want to make sure our customers get the products they need at affordable prices. That means offering the lowest shipping rates available utilizing both USPS Priority and UPS Ground! We ship large volumes of packages across the nation every day. That provides us with significant discounts through our carriers. We pass those discounts on to you!

We have reduced our Free Shipping level from \$995 down to \$299. Now, when you spend \$299 or more on qualifying products, you get free shipping via UPS Ground and/or USPS Priority Mail!

If you have any questions, please contact us today at info@earth-centric.com or Toll Free 1-(877) 281-0307!

Additional Shipping Restrictions and Information

- We can not ship to APO or PO Boxes.
- For all of our smaller quantity orders we primarily use USPS Priority Mail (See our Priority Box/Envelope sizes and Shipping Prices for US and International Canada/Mexico Rates). For all of our full Bulk Case and/or Carton orders we utilize UPS Ground for our shipping needs.
- Shipping is configured initially by total product weight and delivery location based on UPS Ground, USPS Priority/Flat Rate and/or US contiguous and Canada/Mexico zip codes.

Web Orders

All orders are shipped within 2-3 business days (excluding weekends and holidays), unless otherwise noted. To calculate your estimated shipping date for any Bulk Case and/or Carton, please consult the UPS transit shipping map to estimate your expected delivery date and add 2-3 business days for processing. Same day shipping is not available for web orders.

Phone in orders

All orders placed via the phone are shipped within 1-2 business days.

Free UPS Ground and/or USPS Priority Mail Shipping

- Free UPS Ground Shipping and/or USPS Priority Mail available only in the US contiguous states.
- All purchases must be made via automatic online ordering or phone in orders.
- Combined Order must be at least \$299 or greater.
- If you have any questions, please contact us at (877) 281-0307.

Expedited shipping options: UPS services (i.e. 3 Day Select, 2nd Day Air, Next Day Air)

If you are placing a phone order before 12 noon, and would like the order shipped same-day, there is a mandatory \$25 rush processing fee in addition to any UPS expedited shipping charges. If you place your order via phone after 12 noon, your order will be shipped out on the next business day and will be shipped according to the shipping method you have chosen without any additional processing fees. There are no exceptions to this policy.

International Shipping

At this time, we do not ship to any other country other than Canada and Mexico. You may contact us if you live anywhere else worldwide at info@earth-centric.com and we can evaluate the shipping possibilities on a case by case basis. Please be aware that if you live outside the US, additional shipping fees, duty and custom fees and other handling fees may be added to the overall shipping charges of your order. Those charges might not be known at the time of processing your order and you could be charged additional customs, brokerage, and duties after your order has shipped.

Store Hours: Monday–Saturday - 10:00 am to 6:00 pm

info@Earth-Centric.com

www.Earth-Centric.com

www.Earth-Centric-eBay.com